



# MCAST

Malta College of Arts, Science & Technology

MQF Level 1

CS1-02-19

**Introductory Certificate in Hairdressing**

**Course Specification**

## **Course Description**

This course is an ideal start to a career in Hairdressing as it provides the student with the basic knowledge and understanding of what it is like to work in this sector. Although it does not qualify the student to work in the sector, it helps the student gain the key competencies so as to progress to Level 2 and then to Level 3 in hairdressing where the student is trained for employment.

Through this course the student is introduced to basic knowledge related to the hairdressing salon, equipment, products, basic hairdressing procedures, customer care services, communication skills, professional attitudes, window dressing, personal appearance and hygiene. The course incorporates theoretical aspects of hairdressing as well as practical sessions of basic procedures on a mannequin head.

Students are also given the opportunity to strengthen their key skills: English, Maltese, Mathematics, Science, Information Technology and Personal Development.

## **Programme Learning Outcomes**

At the end of the programme the students are able to -

1. *Understand the basic science of hairdressing*
2. *Understand primary procedures, equipment and products used in hairdressing*
3. *Acquire the personal presentation skills necessary in the salon*
4. *Use appropriate communication skills linked to necessary vocational practice when dealing with clients*

## **Entry Requirements**

- Finished Compulsory Education

## **Other Entry Requirements**

- Initial Assessment Tests
- Applicants may be asked to sit for an interview

**Current Approved Programme Structure**

<b>Unit Code</b>	<b>Unit Title</b>	<b>ECVET</b>
CSHRD-106-2000	Introduction to Hairdressing	6
CSHRD-106-2001	Introduction to Customer Care Services and Personal Presentation	6
CDKSK-105-1926	Mathematics	5
CDKSK-105-1927	English	5
CDKSK-105-1928	Malti	5
CDKSK-105-1929	Information Technology	5
CDKSK-103-1911	Individual and Social Responsibility	3
CDKSK-105-1930	Science	5
<b>Total ECVET</b>		<b>40</b>

## Unit: CSHRD-106-2000 - Introduction to Hairdressing

Unit level (MQF): 1

Credits : 6

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### Unit description

The aim of this unit is to provide learners with the basic information related to the hairdressing field. The focus of this unit will be to give learners basic knowledge of what a hairdressing salon is, the career opportunities one can aspire to in the hairdressing sector, personal presentation and general salon hygiene.

The unit starts with an introduction to the dictionary meaning of the word 'hairdressing'. It focuses on what a hairdressing salon is, what to find in a hairdressing salon, the different types of hairdressing equipment and products as well as primary and basic hairdressing procedures.

Learners will also be introduced to basic hair structure and hair types as well as become familiar with different hair products. Learners will understand the role and importance of health and safety measures which include; hygiene, disinfection, avoiding accidents and emergency equipment location.

Furthermore, learners will be introduced to ways of communicating with clients and will be given the communication skills necessary when working in a salon to promote client goodwill.

This unit will incorporate the theoretical aspects of hairdressing, as well as the practical sessions of basic procedures carried out on mannequin heads and fellow students.

### Learning Outcomes

**On completion of this unit learners should be able to:**

1. *Understand the basic hair structures and types of hair;*
2. *Outline the basic procedures, equipment, tools and products required for a hairdressing service;*
3. *Demonstrate good personal presentation, self-management and responsibilities in a salon;*
4. *Work safely and in a clean salon environment;*

## **Unit: CSHRD-106-2001 - Introduction to Customer Care Services and Personal Presentation**

**Unit level (MQF):** 1

**Credits :** 6

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### **Unit description**

The aim of this unit is to provide learners with the basics in relation to customer care services, professional attitudes and personal appearance.

The focus of this course will be to show learners the benefits of professional behaviour and the importance of giving a good first impression in a salon. Personal grooming and the duties to assisting with reception will also be covered in this unit.

The unit starts with an introduction to the importance of good self-grooming and personal appearance, as well as the importance of professional attitude and behaviour which is necessary when working in a hairdressing salon. Through role play, learners will practice assisting in reception duties. Learners will also become familiar with the appropriate communication skills necessary when dealing with clients, such as making clients welcome, dealing with basic enquiries and using the phone. Learners will also understand the importance of body language and the importance of upholding client goodwill.

Furthermore, learners will be introduced to preparing a CV and the appropriate way to behave and dress for an interview.

This unit will incorporate the theoretical aspects of listening to clients, asking questions and offering suggestions as well as gowning up for hair services for basic procedures.

### **Learning Outcomes**

**On completion of this unit learners should be able to:**

- 1. Demonstrate good organization in the salon;*
- 2. Show good practices when communicating with different audiences face to face and over the phone;*
- 3. Understand the importance of good personal presentation and grooming;*